



## The Miners State Bank Social Media Community Guidelines

The Miners State Bank (hereon referred to as “the Bank”) is thrilled to be a part of social media and this platform, so that we can connect with the online community. In order to keep our conversations on track and your personal information safe online, we have implemented the below guidelines:

1. **Your Private Information.** The Bank won't be able to respond to your specific account questions through social media. To discuss questions, concerns, and/or complaints about your personal accounts, please contact one of our branch locations listed in our Facebook bio or at <https://www.msbr.com/locations.htm>. The Bank will never ask you to provide your personal information through Facebook or any other public channel.
2. **Comments by Employees.** The Bank does not endorse any comments made by its employees, unless they are an authorized representative of the Bank. All unofficial statements, viewpoints, and/or pictures in the comments are strictly those of the commenter alone.
3. **Endorsements.** The Bank is not responsible for and does not endorse any content or advertisements posted by social media sites or of third party sites or applications that may appear on those social media sites.
4. **Affiliation.** While the Bank has a brand presence on social media sites, please note that the Bank is not affiliated with these sites. The Bank has no control over how third parties use the information you share on these sites. Your participation in social media is at your own risk. We also recommend that you would familiarize yourself with the social media privacy policies of all social media sites before using them. We will not affiliate with sites where the age requirement is below 13 to follow the guidelines of COPPA.
5. **Responsibility of Security.** The Bank is not responsible for the privacy or security on social media sites and other third-party sites that may be linked to social media sites.
6. **Validity of Links.** Users should be aware when they click on a link on the Bank's social media page, they assume the risk. Users should also understand that they may be leaving our site when clicking on such links. Users should exercise extra caution when links are posted outside of normal business hours or on third party comments. We may occasionally post links to third party sites when we think you'll find the information helpful. However, please note that this does not in any way constitute an official endorsement of the individual, information, site or company.
7. **Removal of Comments.** The Bank monitors all of the Bank's social media sites regularly, and any posts deemed inappropriate and/or unnecessary may be removed at the Bank's discretion.

If you have a question or a comment for us, post away! We'd love to engage with you! Please note that these pages are moderated by The Miners State Bank employees. We will make every effort to respond in a timely manner between 8:00 am and 4:30 pm, Monday-Friday, Central Time (excluding holidays).